

2.2. Progress made towards the eradication of service backlogs

The statistics as at the end of June 2009 indicate that households within the Zululand District Municipality are served with at least a basic RDP level of service for both water and sanitation. With regards to the water function, an RDP level of service is at least 25 litres of water per person per day, within a 200 metre walking distance.

The municipality's performance on the eradication of service backlogs is indicated in the table below:

The following should be noted with regards to the Sanitation Backlogs:

A comprehensive survey on the status of sanitation in the ZDM was completed in the 0708 financial year. In the 0809 financial year the construction of sanitation units was commenced with at Holinyoka(922), Buxedine(1121), Nsukazi(1465) and Nsabekhuluma(1100). Other units will be implemented in 0910 financial year.

2.3. Strategic focus areas

The table hereunder is a summary of the strategic focus areas for the ZDM, including the goals, strategies and development objectives for the ZDM. The strategic focus areas are:

- To facilitate the delivery of sustainable infrastructure and services
- To promote economic development
- To promote social development

Further information regarding the progress made by the municipality on these focus areas is indicated on the table below:

Strategic Focus Area 1: To facilitate the Delivery of Sustainable Infrastructure and Services		
To facilitate the delivery of infrastructure and services, such as water, sanitation, electricity, access roads, telephones, postal services, clinic, schools, community halls, sport fields and facilities, pension payout points, police stations, etc. in a sustainable manner		
Development Objectives	Development Strategies	Status 08/09
Provision, upgrading and maintenance of Basic Infrastructure to address Backlogs	<ul style="list-style-type: none"> ▪ Revision and implementation of the Water and Sanitation Development Plan (WSDP) ▪ Preparation and implementation of Operation and Maintenance Programmes to ensure cost effective and sustainable 	<ul style="list-style-type: none"> ▪ Completed

	<p>infrastructure and services delivery</p> <ul style="list-style-type: none"> ▪ To ensure the effective role-out of the Rudimentary Programme (Free Basic Services) ▪ Compliance with National Water Quality Standards 	<ul style="list-style-type: none"> ▪ Implementation programme was reviewed in line with the WSDP and executed ▪ Monthly water testing was done
To ensure co-ordinated service delivery from all service providers	<ul style="list-style-type: none"> ▪ To prepare and implement an Infrastructure and Services Provision Communication Strategy which details the roles and responsibilities of all service providers in the district, as well as assist with the co-ordination of such service delivery ▪ To ensure that all required Sector Plans are prepared / revised and implemented 	<ul style="list-style-type: none"> ▪ Infrastructure and Services Provision Communication Strategy is being drafted to co-ordinate communication and service delivery between all service providers in the district ▪ On-going. Funding is continuously sought.

To ensure the appropriate and effective use of land through spatial planning initiatives and the implementation of the outcomes thereof	<ul style="list-style-type: none"> ▪ Review Land Use Management Framework ▪ Revise Spatial Development Framework ▪ Ensure that Land Reform is incorporated into local and district municipal planning and ensure its acceleration 	<ul style="list-style-type: none"> ▪ Completed ▪ Completed ▪ The DLA was engaged at various platforms in order to facilitate co-ordination
To provide an effective and efficient environmental health service	<ul style="list-style-type: none"> ▪ Prepare and implement an Environmental Health Management Plan ▪ Ensure sufficient qualified staff allocation to fulfill environmental health function 	<ul style="list-style-type: none"> ▪ Completed. The plan is in place and implemented annually. ▪ The environmental health unit is being restructured
To improve public transport services	<ul style="list-style-type: none"> ▪ Implement Public Transport Plan ▪ To improve communication and liaison between the District and Public Transport Associations 	<ul style="list-style-type: none"> ▪ The review of the plan has been completed. ▪ Public Transport Associations were consulted during the review of the plan. They will also be consulted during other phases of the plan.
To ensure the effective and efficient management of regional solid waste	<ul style="list-style-type: none"> ▪ Finalise and implement Integrated Waste Management Plan (IWMP) 	<ul style="list-style-type: none"> ▪ In progress. Plan is partially complete with several components of waste sector addressed.
Ensure alignment of all infrastructure and service delivery projects with the IDP	<ul style="list-style-type: none"> ▪ Ensure participation of all service providers (including the ZDM) in the IDP process 	<ul style="list-style-type: none"> ▪ On-going. All development stakeholders participate in the IDP and IGR Structures
Ensure that in the implementation of infrastructure and service delivery projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> ▪ Ensure compliance with environmental legislation and policies in the implementation of projects 	<ul style="list-style-type: none"> ▪ On-going. All project projects are prepared and implemented in line with the standard operating procedures
To develop internal and external capacity to ensure effective and efficient infrastructure and service delivery	<ul style="list-style-type: none"> ▪ Implement Engineering Mentorship Programme (internal) ▪ Implement Emerging Contractors Development Programme 	<ul style="list-style-type: none"> ▪ Ongoing ▪ Ongoing

Improve financial management of infrastructure and service delivery projects	<ul style="list-style-type: none"> Ensure effective co-ordination and co-operation between the Financial and Technical Departments 	<ul style="list-style-type: none"> Ongoing. Systems developed to assist with cooperation and coordination
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Strategic Focus Area 2: To promote Economic Development		
<ul style="list-style-type: none"> To strengthen the local economy with particular emphasis on tourism, agriculture and business sectors. Improve Financial Management		
Development Objectives	Development Strategies	
To identify and develop economic opportunities for the rural population in the District in order to reduce poverty	<ul style="list-style-type: none"> Implement ZDM Local Economic Development (LED) Plan Identify and market LED agricultural development / production on Ingonyama Trust and State Land (specifically consider settlement patterns) Prepare and implement District Agricultural Development Plan Identify and develop opportunities for international markets (linked to Dube Tradeport) Identify and promote agri-processing development 	<ul style="list-style-type: none"> Ongoing On-going The document is in place. Implementation is ongoing with the launch of the SMME Tractor programme and on-going collaboration with a Spanish development agency. On-going On-going. Business plans are regularly submitted to access funding.
To market Zululand to attract investment	<ul style="list-style-type: none"> Prepare and implement a District Marketing and Communication Strategy Establish an Incentive Strategy 	<ul style="list-style-type: none"> In progress To be established

To promote Zululand as a provincial, national and international tourism destination	<ul style="list-style-type: none"> ▪ Revise and implement ZDM Tourism Plan ▪ Develop critical tourism routes linked to regional opportunities ▪ Identify, promote and support District Wide Tourism Initiatives 	<ul style="list-style-type: none"> ▪ The plan is reviewed annually. Implementation is on-going. ▪ In Progress ▪ Ongoing
To promote SMME development in the District	<ul style="list-style-type: none"> ▪ Identify, develop and support opportunities for business development 	<ul style="list-style-type: none"> ▪ Ongoing
Promote tourism and economic development through the strategic use of the Ulundi Airport	<ul style="list-style-type: none"> ▪ Implement Airport Development Plan ▪ Elevate the status of the Ulundi Airport to that of a regional airport ▪ Identify and promote tourism initiatives through linkages with the airport services 	<ul style="list-style-type: none"> ▪ On-going ▪ In Progress ▪ Ongoing
To improve access for tourism, economic and social development through the upgrading of the P700 (route between Ulundi and Richards Bay / Empangeni)	<ul style="list-style-type: none"> ▪ Promote appropriate development at strategic locations along the P700 ▪ Market the P700 as the preferred route between Mpumalanga and uMhlathuze Region 	<ul style="list-style-type: none"> ▪ Development of the P700 node is in progress ▪ On-going
Improve Financial Management	<ul style="list-style-type: none"> ▪ Update levy payers data base on an annual basis ▪ Refine procedures to ensure an increase in levy payments ▪ Revise and implement Financial Plan ▪ Ensure regular budget meetings and adjustments by HODs ▪ To ensure the establishment and implementation of a supply chain management system that complies with the MFMA and Supply Chain Management 	<ul style="list-style-type: none"> ▪
Ensure that in the implementation of LED projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> ▪ Ensure compliance with environmental legislation and policies in the implementation of LED projects ▪ Identify and promote LED opportunities through linkage with the District's natural resources 	<ul style="list-style-type: none"> ▪ On-going. Standard Operating procedures are applied in all project phases ▪ On-going

Develop skills of staff involved in LED	<ul style="list-style-type: none"> ▪ Provide appropriate skill training courses to LED officers 	<ul style="list-style-type: none"> ▪ On-going
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Strategic Focus Area 3: To promote Social Development		
To promote social development and provide support to assist communities throughout the District to cope with the combined impact of poverty and HIV/AIDS		
Development Objectives	Development Strategies	
To reduce the impact of HIV/AIDS on communities	<ul style="list-style-type: none"> ▪ Implement the ZDM HIV/AIDS Strategy ▪ Involve youth in sexual morality education 	<ul style="list-style-type: none"> ▪ On-going ▪ On-going
To minimize the effect of natural and other disasters on communities	<ul style="list-style-type: none"> ▪ Implement ZDM Disaster Management Plan 	<ul style="list-style-type: none"> ▪ On-going
To cater for the social development needs of youth, women, the disabled and the aged members of communities	<ul style="list-style-type: none"> ▪ Implement Youth Development Plan ▪ Prepare and implement Participation Strategy for youth, women, the disabled and the aged (inclusive of government departments, NGOs, local municipalities and other relevant stake holders) ▪ Implement Gender Equity Plan 	<ul style="list-style-type: none"> ▪ On-going ▪ Completed ▪ Completed
To create a safe and secure environment for all residents in, and visitors to, the District	<ul style="list-style-type: none"> ▪ Prepare and Implement a District Crime Prevention Strategy (involvement of all relevant stakeholders) 	<ul style="list-style-type: none"> ▪ In Progress
To facilitate the provision of sustainable community facilities	<ul style="list-style-type: none"> ▪ Prepare and Implement a ZDM Community Facilities Plan 	<ul style="list-style-type: none"> ▪ Completed/Ongoing
To facilitate the provision of sustainable, affordable and suitably-located housing development	<ul style="list-style-type: none"> ▪ Prepare and Implement a ZDM Housing Sector Plan 	<ul style="list-style-type: none"> ▪ In Progress
Conserve and protect the District's Cultural Heritage	<ul style="list-style-type: none"> ▪ Identify cultural heritage sites and ensure its incorporation into local municipalities LUMS and District's Land Use Management Framework ▪ Identify, promote and support educational cultural campaigns 	<ul style="list-style-type: none"> ▪ Completed ▪ In Progress
Ensure that in the implementation of social projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> ▪ Ensure compliance with environmental legislation and policies in the implementation of social projects 	<ul style="list-style-type: none"> ▪ In Progress
Develop skills of staff to effectively and efficiently deal with social issues	<ul style="list-style-type: none"> ▪ Provide appropriate internal training to staff involved with social issues 	<ul style="list-style-type: none"> ▪ Completed/Ongoing
Secure funding for social projects	<ul style="list-style-type: none"> ▪ Make budgetary provision for obtaining funding for social projects 	<ul style="list-style-type: none"> ▪ Ongoing